



netcourier
FOR CORPORATES



External Shipment Management

Metafour has developed NetCourier External Shipment Solution the multi-carrier application to track parcels to anywhere in the world using your current suppliers, integrated into one system. Its modern browser-based user interface makes it ideally suited to operating in mailrooms worldwide using the internet as a low-cost secure network.

How can NetCourier help my business?

- Increase productivity
- Improve customer service levels
- Reduce costs
- Reduce training needs
- Greater security and tracking
- Instant delivery notification
- Removes delivery bottlenecks
- Empowers internal and external clients
- Speeds query resolution

Global mail and parcel tracking has just got easier with NetCourier. Problem solved.

Summary of Features

MULTI-CARRIER SYSTEM

Increases operational efficiencies by supporting tariffs, services, special fees and documentation for multiple carriers, ensuring maximum choice and convenience. New carriers can be added to the system at any time. All suppliers can be accessed through one system.

RATE SHOPPER

Reduces costs and improves efficiencies by consolidating your suppliers' tariffs through NetCourier automatically proposing the most appropriate service and best rate according to key criteria such as price, size, and destination or delivery deadline. NetCourier produces the labels and manifest eliminating the need for manual documentation and duplication of work.

DELIVERY PRE-ALERT

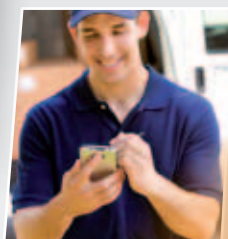
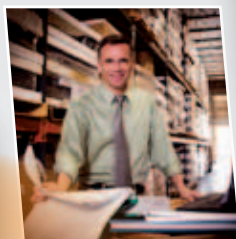
Improves customer service levels by sending an email notification advising the recipient of the pending delivery. The pre-alert is sent when the carrier manifest is created. The receiver can then check the progress of the parcel, the delivery details, and advise of any errors or sudden requested changes, through the system.

TRACKING PARCEL DELIVERY

Saves costs and improves customer satisfaction levels by automatically extracting tracking information from multiple carriers consolidating into one interface for easy access by clients significantly reducing shipping related service calls.

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“We use NetCourier for Corporates to provide an online courier booking service for all staff, available from their desktops, as well as normal mailroom courier shipment management. We gained the benefits we were looking for in terms of efficiencies and cost effectiveness in a relatively short space of time. We now consider it one of the key elements in the efficient delivery of the business support service for us.”

Claire Gerritsen
Document Logistics Manager
Allen & Overy

DOCUMENT POUCH CONTROL

Reduces costs and improves security through each package being electronically scanned and physically consolidated into the relevant pouch. The pouch is tracked and traced by NetCourier, giving the sender all the relevant tracking information.

INVOICE VALIDATION & COST RECHARGING

Saves time, costs and greatly increases operational efficiency without a disproportionate amount of time being spent validating hundreds of individual lines on an invoice. NetCourier then automatically recharges different cost centres or external customers.

CORPORATE COMPLIANCE

Reduces costs by giving you the control and information needed to ensure best practice, corporate compliance and courier rate analysis across large organisations located on several sites.

FLEXIBLE REPORTING

NetCourier's reports improve service levels and reduce costs enabling you to efficiently manage the performance of your shipping operations, monitoring selected performance levels, consolidating traffic and day to day expenditure ensuring all suppliers meet their Service Level Agreements.

◆◆◆ To find out how Metafour technology can help you achieve your business objectives please call 020 7912 2000 or email sales@metafour.com



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Metafour has specialised in developing software for the courier and corporate industries for nearly 30 years. Metafour has also developed **NetCourier Internal Shipment Management** to track parcels in and around any part of a busy organisation anywhere in the world.

NetCourier Internal Shipment Management allows you to:

Receive and Manage Deliveries improves delivery efficiencies leading to productivity gains.

Delivery Pre-Alerts improves customer service levels and increases security of delivery.

Route Tracking increases accuracy and security of deliveries and improves service levels.

Tracking Parcel Delivery improves customer service levels and reduces costs by allowing internal clients to check the status of their parcels from their desktop.

Proof of Delivery gives instant trackability and improved security.

Service Level Compliance ensures you meet your customers' contracted expectations.

Instant Audit Trails increases security and improves operational productivity by offering a complete electronic audit trail.

Management Reports increases productivity by instantly producing relevant information when needed.

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Metafour
2 Berghem Mews
London W14 0HN
020 7912 2000
sales@metafour.com

www.metafour.com