

Metafour News

www.metafour.com

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Smartphone app from Metafour

We are proud to announce the release of our new mobile Smartphone app which will allow your clients to quickly and easily keep track of their bookings from anywhere - including HAWB number, tracking updates and booking dates.



The "Booking History" search will display the most recent bookings first, to make it even easier to use.

The app is available on the following platforms:

- Android
- Blackberry
- Internet Explorer
- iPad
- iPhone
- Opera
- Safari
- Window phone 7

If you would like to find out more about this exciting new service, please contact us on **0207 912 2000** or email to sales@metafour.com to request a demo.



NetCourier: iPad trials are successful

As part of our continued development of NetCourier we have been hard at work redesigning the back office system. The improved design will come complete with new features specifically developed to enhance and optimise usability.

The new look screens will be highly customisable to each individual user's needs with styles that can be easily changed to accommodate individual taste, or to best represent your company's specific brand. Styles catering specifically for tablet devices have been successfully trialled, which will offer you a greatly enhanced tablet



experience. Users will also be able to prioritise fields by rearranging the form. If sections are not needed, simply drag them to the storage tab, where they will remain out of sight. If the need arises, they can be easily dragged back into the form again.

Finally the new version adds security to the software by offering multiple levels of user access, giving the capability to restrict some sections from certain levels of user.

Please contact us on **0207 912 2000** to find out more about these upcoming changes, and one of our Business Development specialists will be glad to provide you with more details.

For system access: anywhere, any time

NetCourier v6:

Helping you keep your promises

Our new Transit Deadlines feature lets you to offer your clients delivery estimates with greater confidence than ever before, taking into account local holidays, transit times and weekends in the pick-up and delivery destination. Transit Deadlines gives you unrivalled accuracy in your predictions—helping you keep your promises!



The new module provides:

- Client performance reports
- Supplier performance reports
- Country/destination performance reports

Increasing our resources

In addition to improving our technological resources, we have also been expanding our team to bring you an even better service.



Robert Harvey is a Business Development specialist who is always willing to help you get the most out of NetCourier.



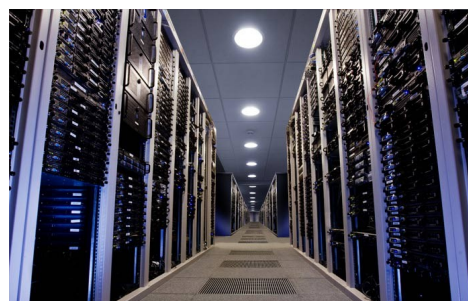
Tom Yeldham is a developer and designer working on the mobile app and new style NetCourier back office featured overleaf.



Alida Preis is an Account Manager who will work with you to get the most out of NetCourier.

Faster, Safer and More Resilient

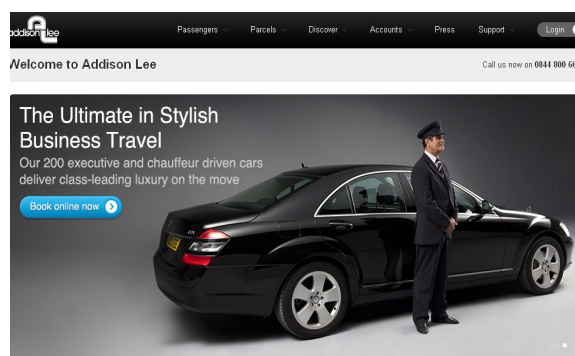
We continue to improve our services with further upgrades to our systems hosting. Your data is now stored in quicker and more secure servers in a new data centre.



Systems are now protected from “Denial of Service” attacks using our “two routes in” service.

Addison Lee

Addison Lee’s couriers can be seen across the capital, and as the largest minicab firm in the UK today, it is unsurprising that they required a solid back office system to ensure that they could continue to deliver the best possible performance for their clients' courier needs.



As long time Metafour clients, they approached us with several design items which we were happy to help with.

We enhanced the handling of courier booking details in their system, providing their customers with a quicker and simpler online booking experience.

By adding these specifically tailored solutions to NetCourier, Metafour has helped Addison Lee to improve productivity and maintain their sterling reputation.